

etaSuite Secure VoIP / etaDesk



Security is a must; comfort, too!

etaDesk – Computer Telephony Integration and Switchboard

etaDesk is Ethon's computer telephony integration package. It can be installed as a full-fledged switchboard for etaCarina, or it can be as simple as a softphone on your desktop. In any case, it is designed for heavy duty use in organizations of arbitrary size.

etaDesk is part of the etaSuite and as such it is an add-on to the etaCarina Secure PBX. It comes with a intuitive graphical user interface designed to streamline work at the telephone exchange.

etaDesk is a premium solution for computer-telephone integration. It runs on any Java-enabled and network-capable platform. Quickly and easily installed on standard PC platforms using state-of-the-art installation packages. Company-wide deployment can be accomplished in a matter of minutes.

The application provides visualization of the current PBX state in a customizable collection of tool windows that may be placed anywhere on the desktop. Multi-monitor systems are supported.

Visualization includes line load, dispatch status, operator status, details about calls waiting, overview of calls originating from outside the network, inside the network and internal calls, queue statistics and extension status.



Personal softphone or corporate switchboard.

On top of Call Queues Call queue visualization will prevent you from ever forgetting a waiting call again. See who is calling from where and how long he has been waiting.

Situational Awareness See who is available in one glance! Extension visualization shows you the telephone status of your co-workers.

Operational View Provides a visualization of current line load and call queue performance to administrators.

Easy, Company-wide Deployment State-of-the-art installation packages and central LDAP repository for all configurations support rapid deployment in big corporations.

Window Management Each user can customize the layout of the switchboard. Information on active lines, active calls, call queues, extensions, voice mail, and switchboard status are available in separate windows.



Announcement Management etaDesk can handle unlimited types of voice announcements for incoming calls.

Out of Office Assistant Any switchboard operator can set company specific out-of-office rules.

Thereby etaDesk controls call destinations according to a defined schedule.

Call Drag and Drop Using a touch-screen, calls can be diverted by using drag-and-drop on the main screen of etaDesk.



Ignoring threats isn't security.

Protecting Your Secrets

Reliable, Matter-of-Factly, Discreet

Ethon is a German IT security solution provider. We are focused on encrypted communication and network security.

Who we are ...

It is our attitude to be reliable, straightforward, and discreet. Our results are not high-gloss management reports, but procedures and software provided to solve problems.

... and what we do

In 2005 Ethon started creating etaSuite – a suite of secure, encrypted Voice over IP prod-

ucts. etaSuite includes secure a PBX, encrypted voice mail, conference servers, and secure mobile clients. Our special focus is the secure and tap-proof transmission of voice communications over unsecure, untrusted networks.

Ethon security consultants support our customers in securing their networks and hardening their IT infrastructure against threats ranging from hacking to physical attacks.

Our forensic team is deployed worldwide in post incident investigation and intelligence.

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